

Case Study

DHL Express India



End User

DHL Express India Pvt. Ltd.

Location

Pan India

Vertical Market

Logistics

Partners

IndigoVision

Dell

Features

Full HD IP cameras

Multi-vendor integration using ONVIF



Background

DHL Express India Pvt. Ltd. is a global leader in logistics operations with a presence in over 220 countries worldwide. The project required deploying cameras at their distribution hubs and service centres at a few major cities within the country to improve operational efficiency and enhance customer experience.

Solution

Neural was selected to implement the solution. The deployed solution consists of a total of 74 cameras including 64 IP dome cameras from IndigoVision (UK) and 10 Panoramic cameras. All the cameras are HD cameras. The cameras are integrated as a single platform into the IndigoVision video management system (VMS) "Control Centre". The VMS is ONVIF compliant and integrates multiple vendors into a single platform to provide integrated security. Each location has an operator to manage the day to day operations of the system. The system has been built in support for redundancy and failover. Video is recorded for 45 days.

The system was commissioned in March 2015.

Customer Benefits

- Multi-vendor HD cameras integrated on a single platform
- Full HD recording of cameras for 45 days at each location
- Fully ONVIF compliant system giving maximum flexibility to DHL to choose any third party ONVIF compliant vendor
- Future ready system for integration with 3rd party systems like access control, fire alarms, etc.
- System ready for centralized monitoring at HQ over VPN / Leased Line connectivity